### I. **General Policies and Procedures**

	A.	Please describe the merits of your system, and how ASAP clients and caregivers can benefit by them:
	В.	What is the usual timeframe for delivery of Identification Materials?
	C.	What is your policy for notifying ASAP agency about problems encountered that affect or could affect completion of the authorized service <sup>1</sup> ?
	D.	Describe your policy for documenting and apprising ASAP agency of the outcome of your Intervention <sup>2</sup> :
	E.	Describe your procedure/capacity to respond to emergencies:
II.		Personnel Procedure
	A.	Describe your policy for ensuring that those providing services for ASAP Clients are properly credentialed <sup>3</sup> :

Non-Homemaker Provider Agreement, Section 6.3
Non-Homemaker Provider Agreement, Section 8.1.1
Title 45, CFR, Part 74, Subpart C, Section 74.44(d)

B. Describe your procedure for	r ensuring staff sensitivity to elders:						
C. How is confidentiality of cli	ent information maintained?						
Name of Provider employee who completed this form:							
Signature:	Date:						

Please note the documents and records that will be required for the client files and/or employee files to be reviewed at the time of On Site Evaluation.

Employee Records Review			
Provider			
Date:			
Monitor:			
Start Date <sup>1</sup>			
Termination Date <sup>1</sup>			
Number of reference checks			
Job Description(s) <sup>1</sup>			
Ongoing training: dates			
Annual Performance			
Appraisal: Date <sup>1</sup>			
FF			
CORI Check <sup>3</sup>			
Comments			

<sup>&</sup>lt;sup>1</sup> M.G.L., Chapter 149, Section 52C <sup>3</sup> M.G.L., Chapter 6, Section 172C

Please note the documents and records that will be required for the client files and/or employee files to be reviewed at the time of On Site Evaluation.

Client Records Review			
Provider:			
Date:			
Monitor:			
Authorization in file			
Completed Application in file			
ID Info – name; address; phone; DOB			
Emergency contact(s) and phone			
Name of current CM			
Date of referral			
Service start date			
Termination: date, if applicable			
Comments			